Memorial Hospital Becomes Affiliate of Community Health Systems

Memorial Hospital, the Surgical Center of York and other associated facilities that are part of Memorial Health Systems have become affiliates of Community Health Systems (CHS), Inc. The sale was finalized on July 1.

“Our Board of Directors and executive leadership felt that CHS was the right partner for us. This affiliation provides us with access to a larger network of hospitals that share best practices. In addition, we will have access to capital resources and an organization with a proven track record in critical areas such as physician recruitment, quality and customer service that will be invaluable to Memorial and the community,” said Sally Dixon, Memorial’s president and CEO.

“CHS is also a good cultural fit for Memorial Hospital,” added Sally. “As a Best Place to Work in Pennsylvania for 10 years in a row, Memorial puts great value on the human resources needed to operate a successful hospital. We are excited to be part of an organization that shares our values and is committed to creating great places for employees to work, physicians to practice medicine and patients to receive quality health care.”

The terms of the sale include building a new hospital at the site of the former Hawk Lake Golf Course with construction to begin within 30 months of the close date.

“We are excited to welcome the wonderful employees and outstanding medical staff at Memorial Hospital into the CHS organization,” said Marty Smith, CHS division III operations president. “As we begin our work together, we look forward to building on the Hospital’s longstanding commitment to provide high-quality health services and compassionate, patient centered care. We’re enthusiastic about what we can accomplish and what it will mean to this community.”

You Are Invited to Attend Memorial Hospital’s OfficeLink Quarterly Meeting

Date & Time
Thursday, September 13, 2012 • 8 to 10 a.m.
(A complimentary breakfast is included.)

Location
Memorial Hospital Staff Room

Presenter
Faith Zeigler, R.H.I.A.
Privacy Officer and Director of Health Information Services
Memorial Hospital

Topic
HIPAA Review: What Should You Have in Place?
Is your office meeting the requirement of the Health Insurance Portability and Accountability Act? Find out what more you can do to protect your patients' privacy. Discussion includes records in any form, security, consequences of violations, administrative requirements, uses, disclosures and who is covered.

Sponsored by
Memorial Hospital

Please R.S.V.P. by calling Memorial Hospital’s Community Relations Department at 849-5492 by September 7, 2012.
Infection Prevention

During the quarterly OfficeLink program in May, Anna Riddle, manager of Infection Prevention at Memorial, shared the CDC’s expectations for identifying and preventing transmission of pathogens in outpatient settings. Attendees learned how to assess their work site to ensure compliance and received a CDC guide and checklist.

Imaging Department Update

Memorial Hospital is pleased to announce that CAT Scans (CT) became part of the Hospital on July 1. Updated outpatient CT request forms are available. Office staff may make appointments through Memorial’s Call Center at 815-2351 from 8 a.m. to 8 p.m., Monday through Friday and 8 a.m. to 12 p.m. on Saturday.

Please note:

- To streamline their visit, patients should preregister for CT scans prior to their appointment using One Call Preregistration and Scheduling at 815-2351.
- Patients may call the Imaging receptionist at 849-5729 for CT needs outside of Call Center hours.
- Patients requiring premedication must pick up their packet and instructions at the Imaging reception desk located near the Outpatient/ER entrance two days prior to the scheduled appointment.
- Patients requiring CT contrast must pick up their material and instructions at Imaging reception four hours prior to their scheduled appointment.

For more information, please call Robin Wible, director of Imaging, at 849-5736.

Memorial Receives Gold Quality Award

The American Heart Association has recognized Memorial Hospital with the Get with the Guidelines®—Heart Failure Gold Quality Achievement Award. The recognition signifies that Memorial has reached an aggressive goal of treating heart failure patients with 85 percent compliance for at least 24 months to core standard levels of care as outlined by the American Heart Association/American College of Cardiology secondary prevention guidelines for heart failure patients.

Get with the Guidelines® is a quality improvement initiative that provides hospital staff with tools that follow proven evidence-based guidelines and procedures in caring for heart failure patients to prevent future hospitalizations.

“Memorial Hospital is dedicated to making our care for heart failure patients among the best in the country and implementing the American Heart Association’s Get with the Guidelines®—Heart Failure program will help us accomplish this goal by making it easier for our professionals to improve the long-term outcome for these patients,” said Sally Dixon, Memorial president and CEO.

Breast Health Education Available

Katie Herrington, breast health educator in Memorial’s Community Health and Wellness Department, is available for office staff presentations. Free copies of Memorial’s breast health guide are also available. Memorial Hospital’s breast health education program is funded through a grant from the Philadelphia Affiliate of Susan G. Komen for the Cure and helps Memorial reach more than 2,000 women in York County each year.

“One in eight women will be diagnosed with breast cancer in their lifetime,” said Katie. “We want women to know that if breast cancer is detected early, lives can be saved!”

For more information on the breast health education program, please call Katie at 815-2463.
Announcing Our Hospital Heroes

Dr. Hugh Palmer was named Physician of the Year during Central Penn Parent’s Healthcare Heroes event. Additional Memorial winners include: Joyce Page, Nurse of the Year; Robert Elicker, Volunteer of the Year; and Memorial associates Diane Deitz and Kendra Greene, Hospital Heroes. This year’s event was special, with all of Memorial’s finalists winning in their categories. The awards competition is held each year to honor Central Pennsylvania’s outstanding physicians, nurses, volunteers, health educators, employees and organizations making a difference in health care.

HomeCare of York Update

The Centers for Medicare and Medicaid Services (CMS) recently posted the final rule requiring physicians who order home health and other services to be enrolled in the Provider Enrollment, Chain and Ownership System (PECOS).

Memorial Hospital is encouraging all physicians to complete the Medicare provider enrollment as quickly as possible. It takes approximately 45 days for a physician to receive final approval status. Physicians who do not enroll in PECOS may not be able to order home care for patients until the enrollment process is completed.

For more information, please contact CMS at (410) 786-0537 for Medicare issues and (410) 786-5532 for Medicaid issues.

Memorial Offers Comprehensive Gastroenterology Care

Gastroenterology Associates of York is now providing comprehensive GI care at Memorial Hospital. The practice has seven physicians who are all board certified in internal medicine and gastroenterology.

Additionally, Gastroenterology Associates of York is filling a growing need for pediatric GI services in the community through an arrangement with Dr. M. Azim Qureshi. A board certified pediatric gastroenterologist from Carlisle, Dr. Qureshi will see patients at the York office so children and their families do not have to travel out of town.

“It will be a privilege to offer services at Memorial,” said Dr. Jim Srour, senior partner. “Memorial’s Outpatient Endoscopy Center is a beautiful facility, offering a comfortable and private setting for those needing outpatient colonoscopies and upper endoscopies.”

For more information, please visit www.gastroyork.com or call 741-1414. The practice has dedicated phone lines for referring physicians.

Please Remind Your Patients to Pre-Register!

Monday through Friday from 8 a.m. to 8 p.m.
Saturday from 8 a.m. to 12 p.m.
One Call Scheduling and Pre-Registration!

717-815-2351
Breast Center Receives Excellence Designation

The Breast Center at Memorial Hospital received three new accreditations from the American College of Radiology (ACR) in breast ultrasound, stereotactic breast biopsy and ultrasound-guided breast biopsy. The Center already had ACR accreditation for mammography. With the new accreditations, Memorial’s Breast Center is now designated as a Breast Imaging Center of Excellence by the ACR.

“This shows our dedication to hard work and to being the best we can for our patients,” said Dr. Frank Paolantonio.

The accreditation process took about six months and involved all associates of Memorial’s Breast Center.

“This was a great way to celebrate our 10th anniversary,” said Connie Yohe, supervisor at the Breast Center.

Dr. Piccolo Named Distinguished Fellow

Dr. Anthony Piccolo was named Memorial Hospital’s first distinguished fellow of the American College of Osteopathic Obstetricians and Gynecologists (ACOOG) at the 79th annual conference. He was also named the 2012 ACOOG Mentor of the Year. Pictured at the conference with Dr. Piccolo are Dr. Lisa Fritz, far right, and Memorial Hospital past residents, from left, Drs. Marydonna Ravasio, Laurie Allen, Kristi Herbst and Deborah Milstein-Herchelroath.